Giadinhtiendung e-commerce website

**Use-Case Specification:** Ban users

**Version** 0.1

**Revision History**

| **Date** | **Version** | **Description** | **Author** |
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**Use-Case Specification:** Ban users

# **Use-Case Name**

## **Brief Description**

This use case describes the process in which an administrator bans a user/vendor

# **Flow of Events**

## **Basic Flow**

1. The administrator navigates to the user management section in the admin panel.
2. The administrator selects the user (vendor or buyer) they wish to ban.
3. The administrator chooses the "Ban User" option from the user management interface.
4. The system prompts the administrator to provide a brief reason for banning the user.
5. The administrator confirms the ban action.
6. The system executes the ban, restricting the banned user's access to the website.
7. If configured, the system sends a notification to the banned user, informing them of the ban and providing the reason.

## **Alternative Flows**

At any step before confirming the ban, the administrator can choose to cancel the ban action, returning to the user management interface without banning the selected user.

# **Special Requirements**

* The system should provide a mechanism for the administrator to view a list of banned users and potentially reverse the ban if needed.
* The system should log all ban actions for auditing purposes.

# **Preconditions**

* The administrator is logged into the admin panel.
* The administrator has the necessary permissions to perform user banning.

# **Postconditions**

* The banned user is denied access to the e-commerce website.
* The ban action is logged in the system for auditing purposes.